

## **Audience**

EU Login pensioners community tutors.

## **Subject**

Online EU Login training to the tutors to gain more expertise facilitating them to help colleagues, relatives or friends with the setup of an alternative EU Login method following the unavailability of SMS as of June 30<sup>th</sup> 2025.

## **Agenda**

1. **Introduction**
2. Explanation of the **training material**
3. Step-by-step **walk-through instructions**
4. Highlight **commonly known problems** following our experience and how to help overcome them
5. Share our **lessons learned** from our experience
6. Explain the steps to take to **contact** with **PMO support** and books appointments
7. **Q&A**

## **How to connect ?**

Meeting link: <https://ecconf.webex.com/meet/ppmo-webex-sd-tech-4>

Meeting number: 2741 974 5512

Video address: [ppmo-webex-sd-tech-4@ecconf.webex.com](mailto:ppmo-webex-sd-tech-4@ecconf.webex.com)

Audio connection: Belgium Toll +32-262-00867 Luxembourg Toll +352-2730-0072

Access code: 2741 974 5512

## **Where to find more information?**

- Read the [Interactive step-by-step guide](#) and visit the [EU Login portal](#) for useful information and tips. This can help you to choose and set up yourself a new authentication method.

- Check the [EU Login page of the PMO Service Guide](#) regularly.

Both sites are accessible without authentication and will be updated as new information becomes available.

**Note: There is no deadline to update the authentication method: you can do that also at any time after 1 July,** when SMS authentication will no longer be available.