

MyPMO (previously called PMOMOBILE) - v1

MyPMO is an alternative to JSIS online. It was previously called PMOMOBILE, but as the functionality is accessible from a computer as well, the name has now been changed to MyPMO. For mobile devices (iPad, tablet, smartphone ..), you will find the app in your App store/Play store (look for the logo in the title above).

MyPMO is easy to use. The main functions are the same as in the old PMOMOBILE which you may already know. If you are using a mobile device, there is no need to scan your supporting documents in advance. When at the end of the procedure you are asked to attach your supporting documents, you will be offered the choice of taking a photo (with a mobile device) or upload a document. If you choose to just take a photo, you will be able to check the quality afterwards and, if necessary, choose to delete it and take another one (see below).

→ **Logging on from a smartphone or iPad/tablet?** Download the MyPMO app from your App Store/Play Store and connect.

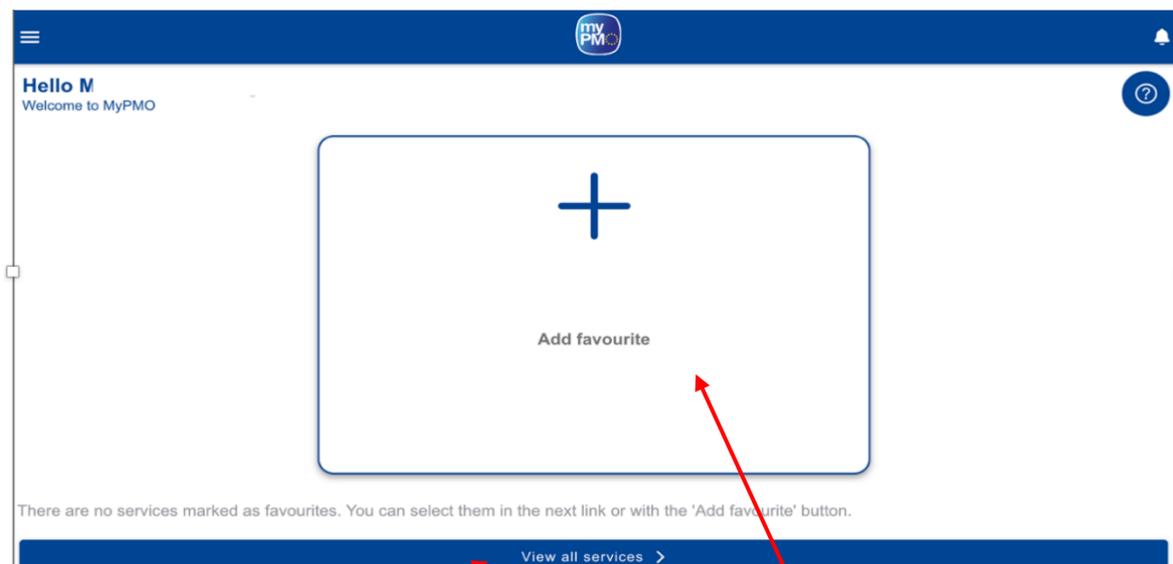
→ **Logging on from a PC** or you prefer not to download the app: You can connect directly to MyPMO via

<https://webgate.ec.europa.eu/MYPMO/>

[MYPMO in capitals!]

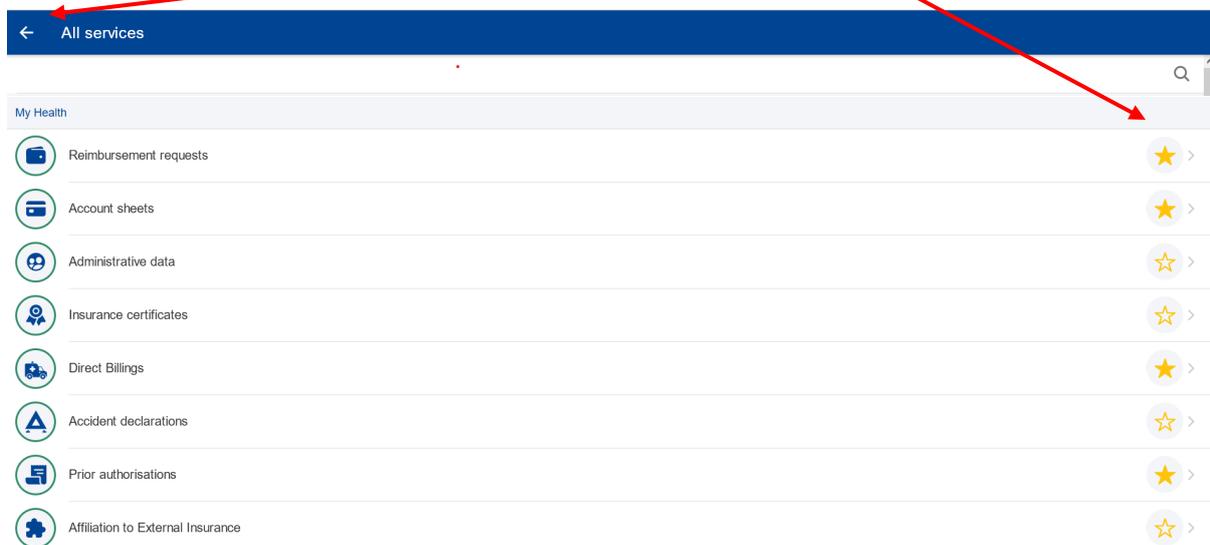
Whichever way you log in, you will have to go through double authentication via EU Login in the usual way, entering your email address and password if prompted.

You will now see the **Welcome Screen** which is new:



You will be offered the possibility to **personalise your Welcome Screen** by selecting the four options you use the most. If you click on the square above – or on “View all services” – you will see a screen with all the different options (see below).

By clicking on the relevant star outlines on the right you can select up to four “favourites” (indicated by the star turning full). When you are done, you click on the arrow to the left in the blue ribbon at the top (“All services”).



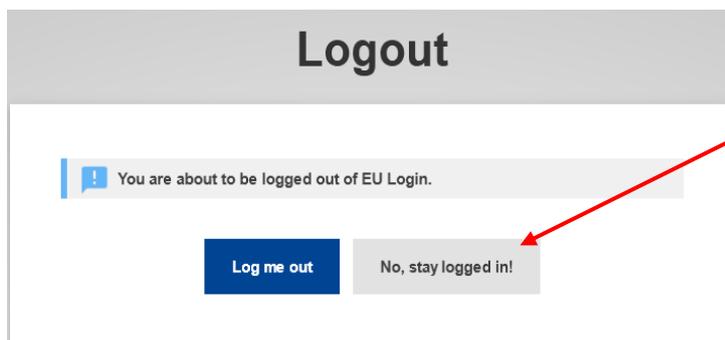
The options you are interested in will vary depending on your situation. The bottom one, for instance, (“Affiliation to External Insurance”) is currently interesting only to people living in NL. In other cases, you may be interested particularly by:

- **Reimbursement requests**
- **Account sheets**
- **Direct Billings**
- **Prior authorisations**

Additional options are likely to be added in the coming months (your pension slips, requests for health screening invitations or recognition of serious illness ...). You will be informed in due course, and you may then choose to reorganise your favourites differently.

If you already have four favourites, but you wish to replace one favourite by another, you first click on “View all services”. Now “release” an existing favourite by clicking on the star, which will return to its outline. You will then be able to select a new favourite by clicking on the corresponding star outline to make it turn full.

As with JSIS online, MyPMO will not remain accessible in case of inactivity. You will see the screen below:



Try just clicking on “No, stay logged in” – in many cases, that will be enough to start MyPMO again, without your needing to authenticate again via EU Login!