

Impact of “**Staff Matters**” migration on **links** from other sites, applications or documents

How and when to change the links ?



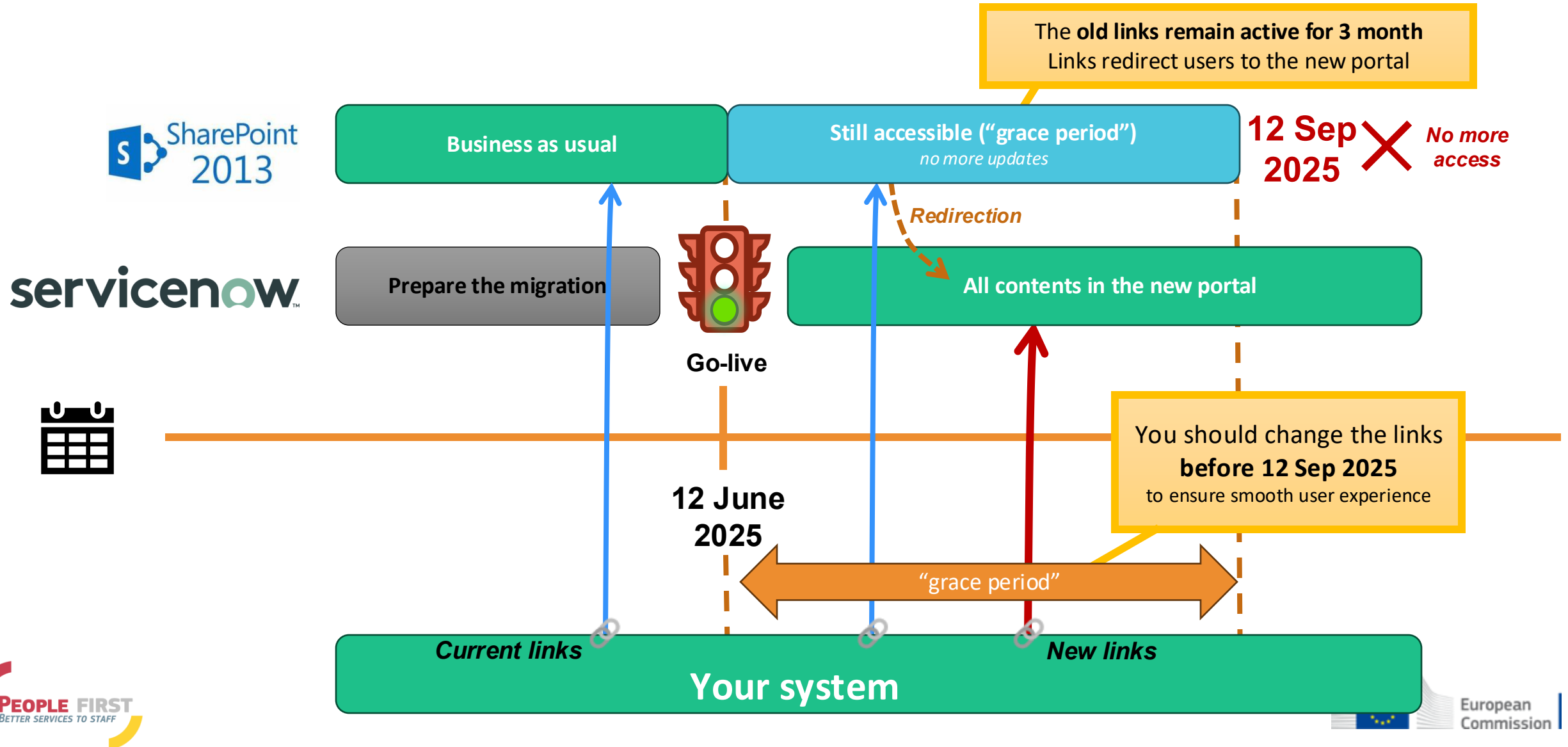
404
Page not found

~~<https://myintracomm.ec.europa.eu/staff/en>~~

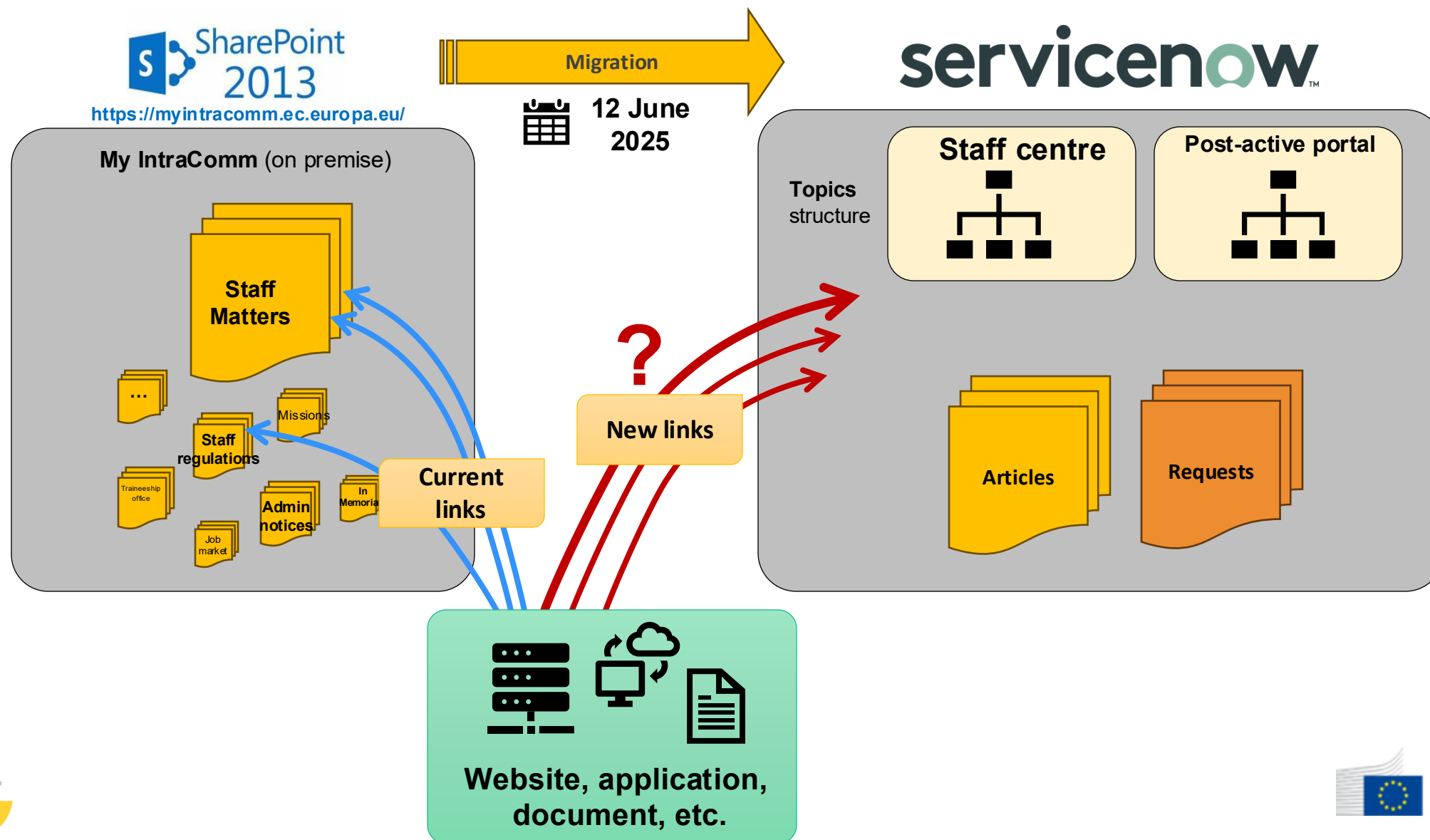
<https://digit.service-now.com/esc>



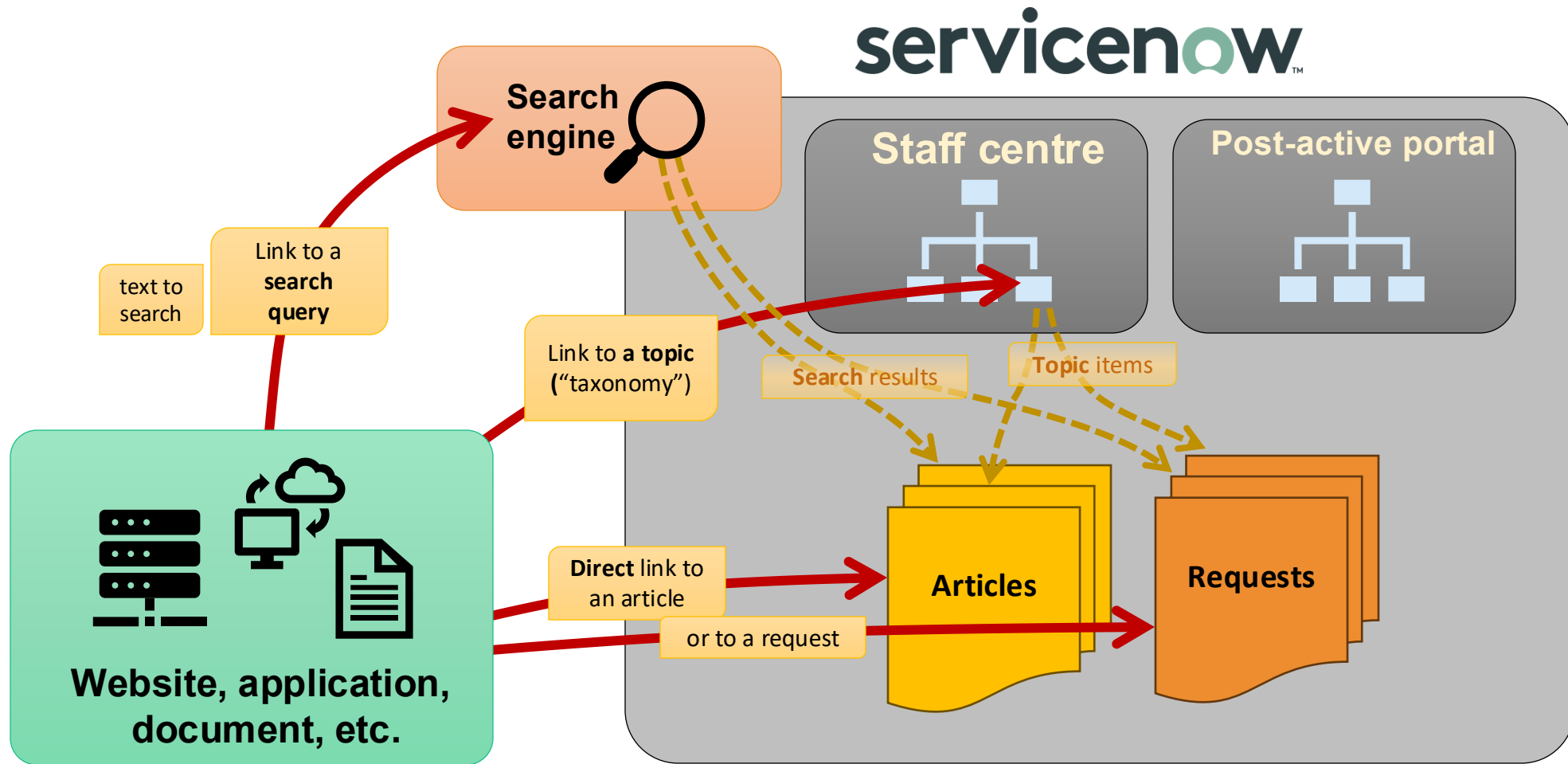
When will Staff Matters links have to change?



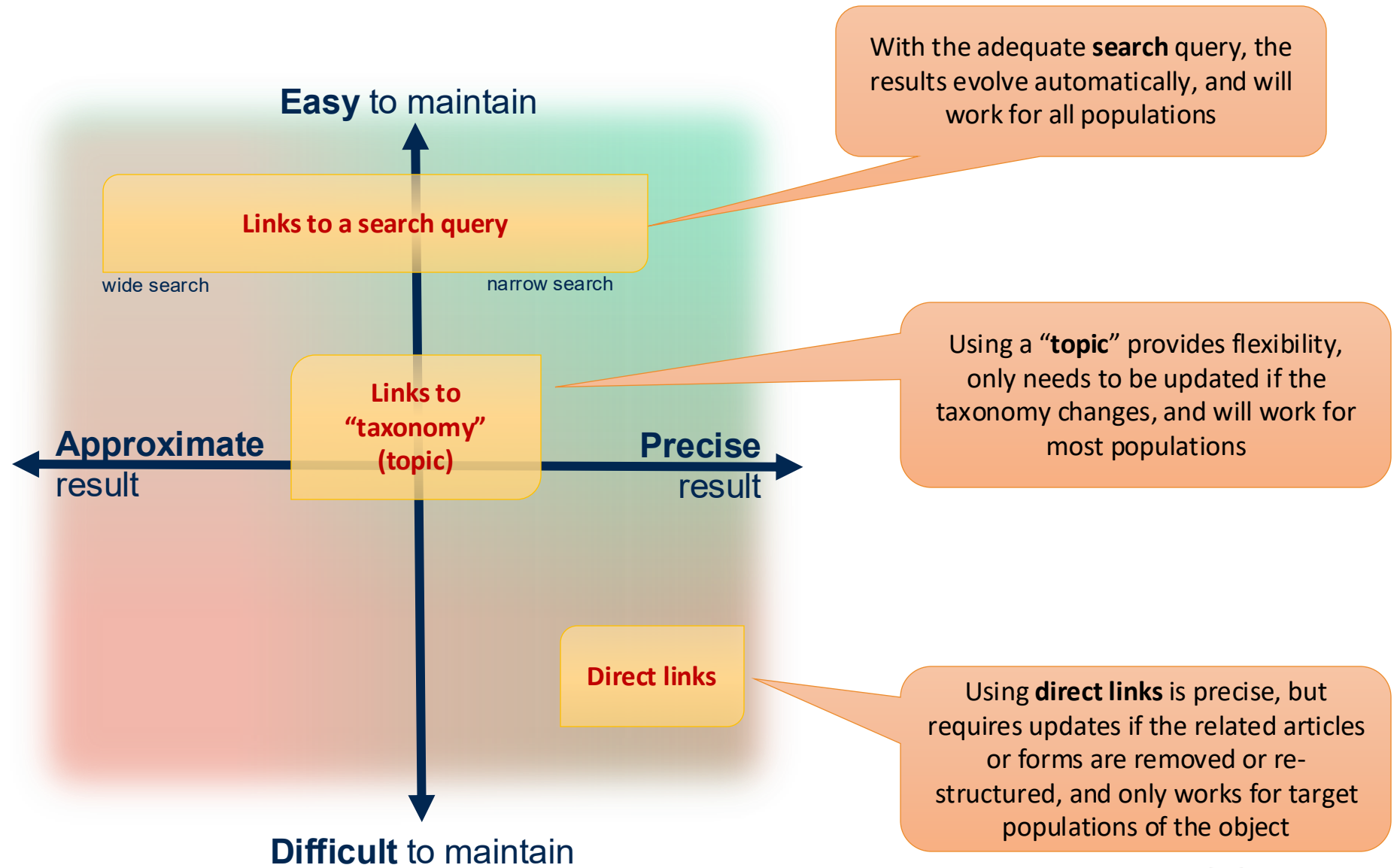
Overview of the change



Options for links towards the “Staff Centre”

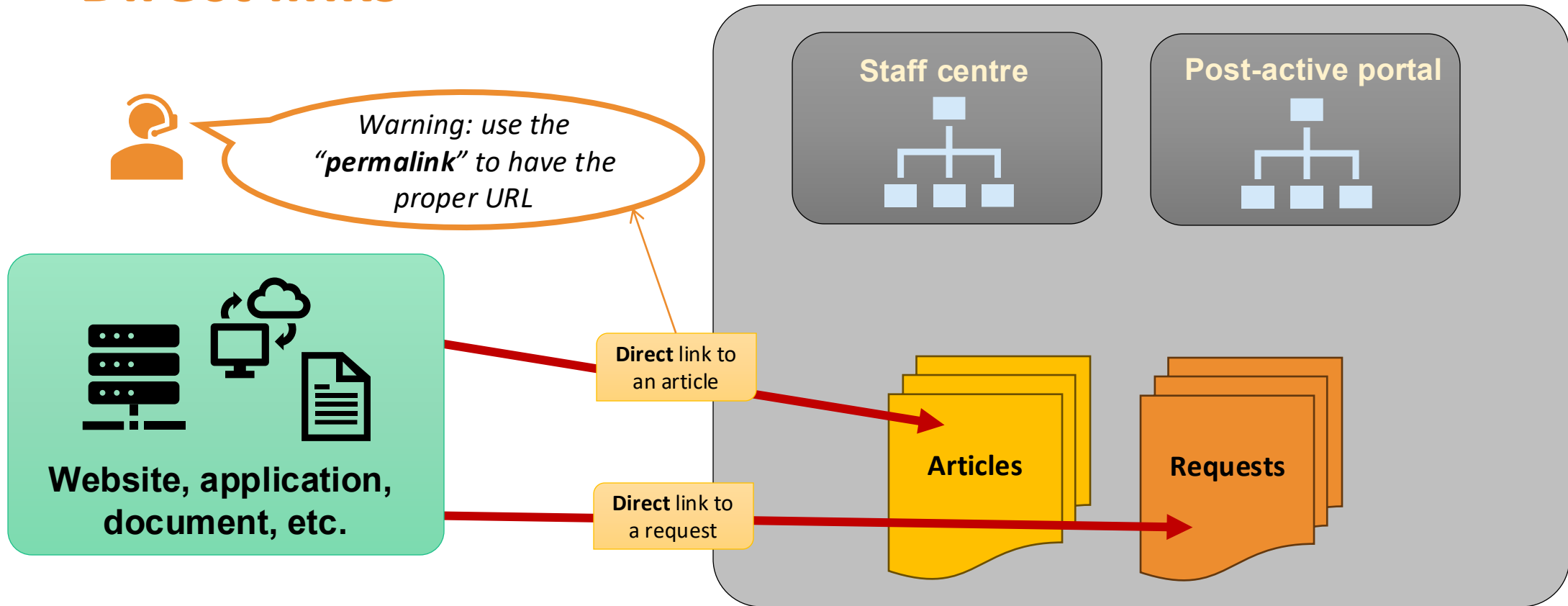


What links should we use?



Options for links towards the “Staff Centre”

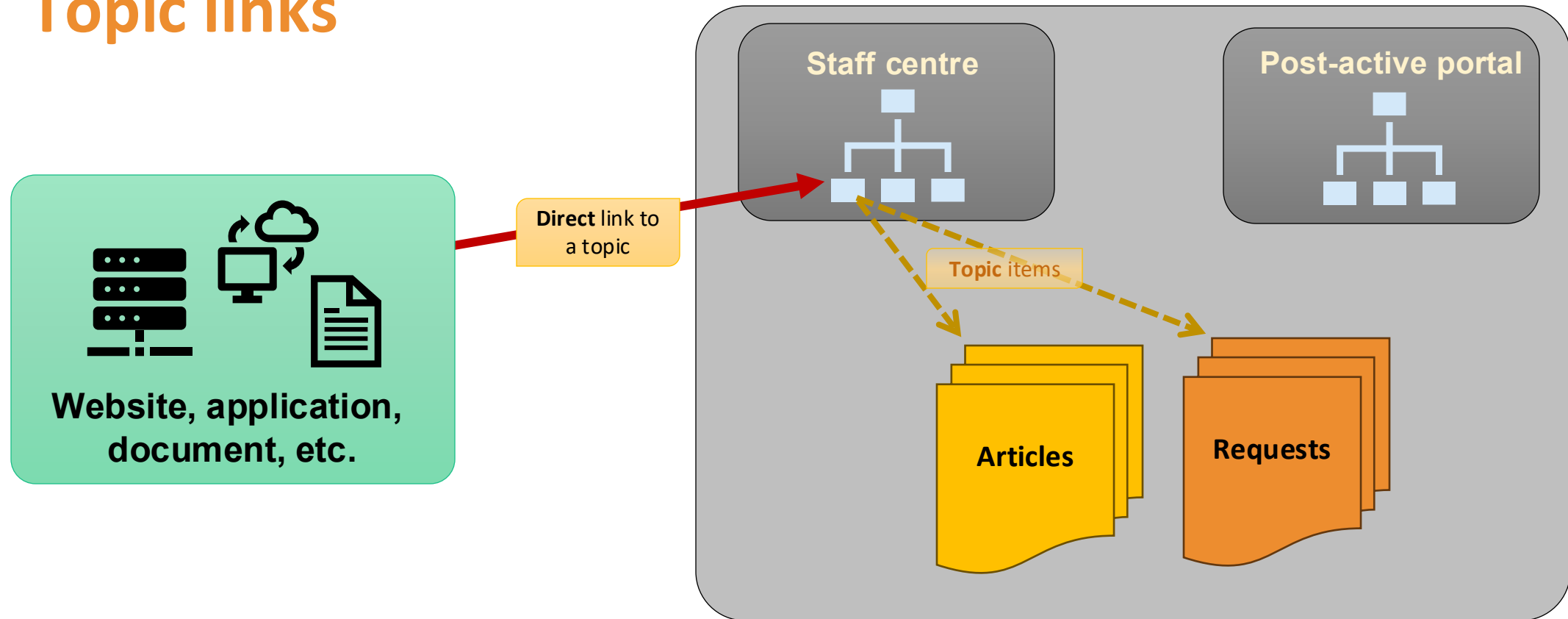
Direct links



Using **direct links** is precise, but requires updates if the related articles or forms are removed or re-structured, and only works for target populations of the object

Options for links towards the “Staff Centre”

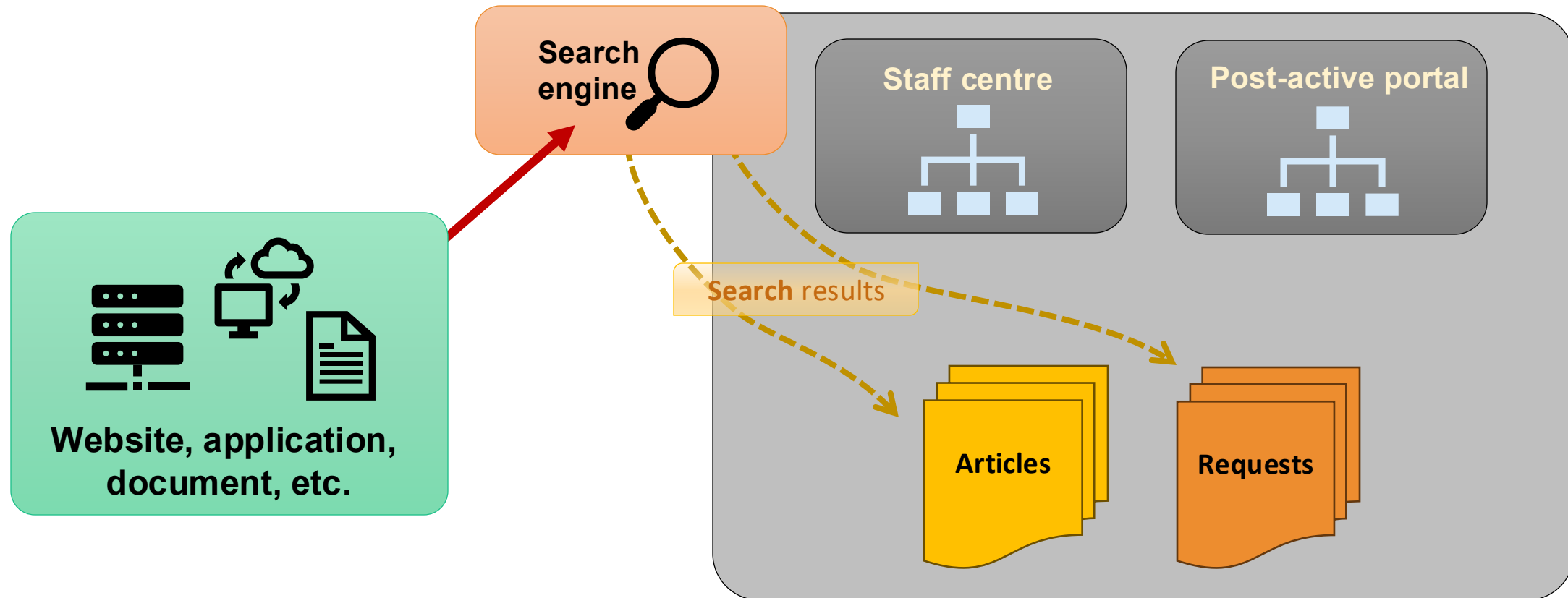
Topic links



Linking to a “**topic**” page provides flexibility and only needs to be updated if the taxonomy changes. It will work for all populations (if any content is visible to them)

Options for links towards the “Staff Centre”

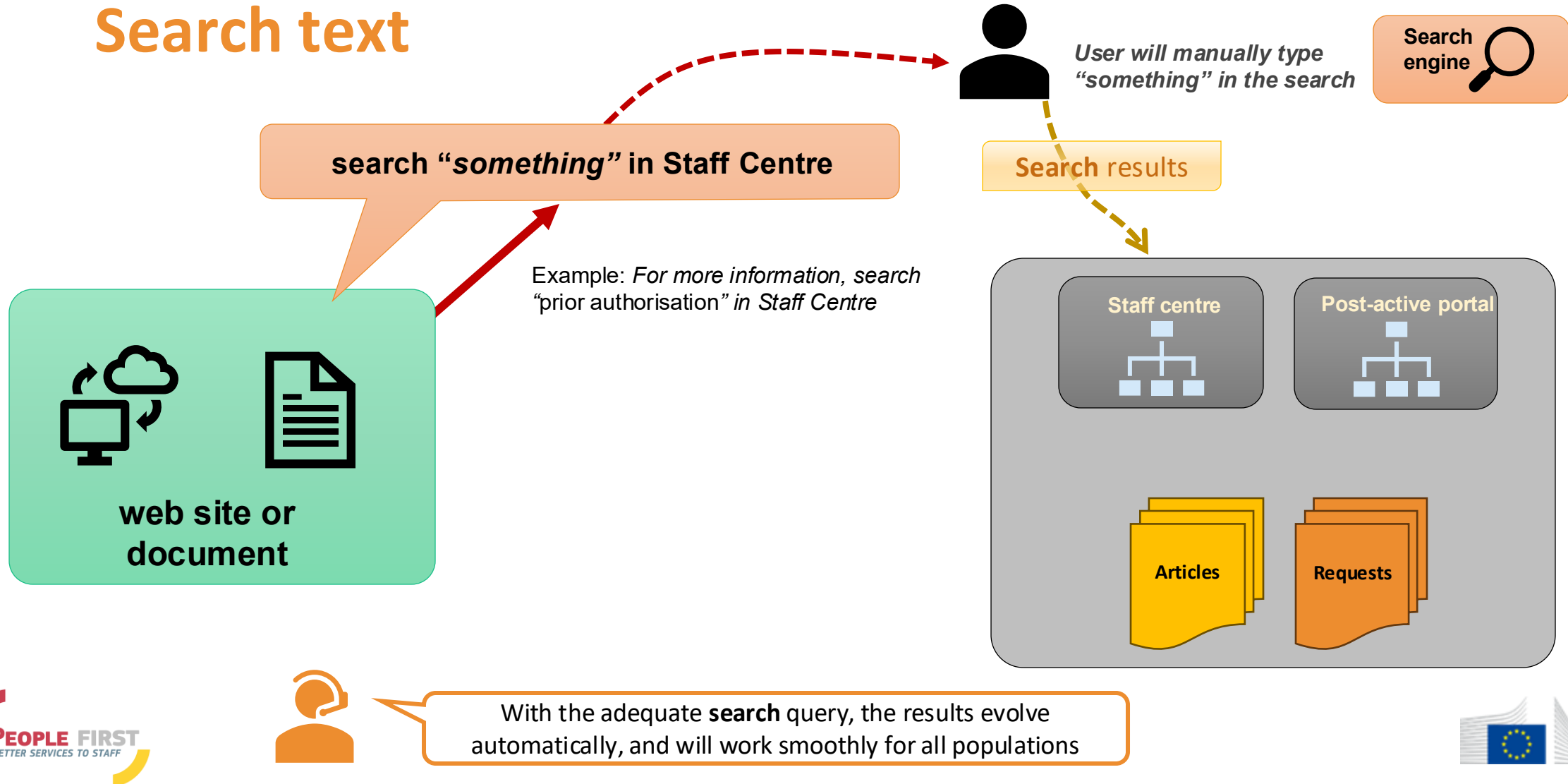
Search links



With the adequate **search** query, the results evolve automatically, and will work smoothly for all populations

Options for links towards the “Staff Centre”

Search text



More information

Online guide

👉 [Transition of links from other sites to "Staff Matters" in ServiceNow](#)

HR Transformation programme (HRT)

👉 [HR Modernisation and Digital Transformation Programme](#)

Contact your HRT correspondent for support

otherwise write to HR-TRANSFORMATION@ec.europa.eu