

**Annex: List of national contact points currently available**

COUNTRY	INSTITUTIONS/SERVICES	TELEPHONE NUMBERS
Austria	<b>Federal Ministry of Social Affairs, Health, Care and Consumer Protection</b> <a href="https://www.sozialministerium.at">https://www.sozialministerium.at</a>	0043 800 555 621
	<b>List of telephone hotlines</b> <a href="https://www.sozialministerium.at/Information/en-zum-Coronavirus/Coronavirus---Hotlines.html">https://www.sozialministerium.at/Information/en-zum-Coronavirus/Coronavirus---Hotlines.html</a>	
	<b>Federal Office for Safety in Health Care</b> <a href="https://www.basg.gv.at/marktbeobachtung/amtliche-nachrichten/detail/novel-coronavirus-2019-ncov">https://www.basg.gv.at/marktbeobachtung/amtliche-nachrichten/detail/novel-coronavirus-2019-ncov</a>	
	<b>Agency for Health and Food Safety: (AGES)</b>	0049 0800 555 621 (24 hours a day)
	<b>Ministry of Health and regional health authorities</b> <a href="https://www.sozialministerium.at/Themen/Gesundheit/Uebertragbare-Krankheiten/Infektionskrankheiten-A-Z/Neuartiges-Coronavirus.html">https://www.sozialministerium.at/Themen/Gesundheit/Uebertragbare-Krankheiten/Infektionskrankheiten-A-Z/Neuartiges-Coronavirus.html</a>	
	<b>Ministry of Foreign Affairs</b> <a href="https://www.bmeia.gv.at/">https://www.bmeia.gv.at/</a>	
Belgium	<b>Federal Public Service – Health, Food Chain Safety and Environment</b> <a href="https://www.info-coronavirus.be/fr/">https://www.info-coronavirus.be/fr/</a> (FR) <a href="https://www.info-coronavirus.be/nl/">https://www.info-coronavirus.be/nl/</a> (NL)	0032 80014689
	<b>My health</b> <a href="https://www.masante.belgique.be/#/">https://www.masante.belgique.be/#/</a> (FR) <a href="https://www.mijngezondheid.belgie.be/#/">https://www.mijngezondheid.belgie.be/#/</a> (NL)	
	<b>Brussels authorities: COCOM (Common Community Commission)</b> <a href="https://coronavirus.brussels/">https://coronavirus.brussels/</a> (FR, NL and EN)	
	<b>Walloon authorities: AVIQ (Agence wallonne pour une Vie de Qualité)</b> <a href="https://covid.aviq.be/fr/trouver-du-soutien/particulier">https://covid.aviq.be/fr/trouver-du-soutien/particulier</a>	

	<b>Flemish authorities: Government of Flanders</b> <a href="https://www.vlaanderen.be/vlaamse-maatregelen-tijdens-de-coronacrisis/vlaamse-coronamaatregelen-rond-gezondheid-en-welzijn">https://www.vlaanderen.be/vlaamse-maatregelen-tijdens-de-coronacrisis/vlaamse-coronamaatregelen-rond-gezondheid-en-welzijn</a>	
<b>Bulgaria</b>	<b>Ministry of Health</b> <a href="https://www.mh.government.bg/bg/informaciya-za-grazhdani/informaciya-otnosno-noviya-koronavirus-2019-ncov/">https://www.mh.government.bg/bg/informaciya-za-grazhdani/informaciya-otnosno-noviya-koronavirus-2019-ncov/</a>	00359 2 807 87 57
<b>Croatia</b>	<b>Institute of Public Health</b> <a href="https://www.koronavirus.hr/en">https://www.koronavirus.hr/en</a>	113
<b>Cyprus</b>	<b>Ministry of Health</b> <a href="https://www.moh.gov.cy/moh/moh.nsf/All/0D5A0919CACA4BF8C225851B003E098C">https://www.moh.gov.cy/moh/moh.nsf/All/0D5A0919CACA4BF8C225851B003E098C</a>	Information for people with symptoms: 00357 1420  General information on coronavirus: 00357 1450 (24 hours a day) 00357 1412 (08.00 to 22.00)
	<a href="https://www.pio.gov.cy/coronavirus/">https://www.pio.gov.cy/coronavirus/</a>	
<b>Czech Republic</b>	<b>Ministry of Health</b> <a href="http://www.mzcr.cz/dokumenty/informace-pro-obcany-v-souvislosti-s-aktualnim-vyskytem-cinskeho-koronaviru-2019_18415_1.html">http://www.mzcr.cz/dokumenty/informace-pro-obcany-v-souvislosti-s-aktualnim-vyskytem-cinskeho-koronaviru-2019_18415_1.html</a>	
	<b>Ministry of the Interior</b> <a href="https://www.mvcr.cz/mvcren/article/coronavirus-information-of-moi.aspx">https://www.mvcr.cz/mvcren/article/coronavirus-information-of-moi.aspx</a>	
<b>Denmark</b>	<b>Local authorities</b> <a href="https://coronasmitte.dk/en">https://coronasmitte.dk/en</a>	0045 7020 0233
	<a href="https://www.ssi.dk/aktuelt/nyheder/2020/udbrud-af-lungebetandelse-med-en-ny-coronavirus-i-kina-seneste-nyt">https://www.ssi.dk/aktuelt/nyheder/2020/udbrud-af-lungebetandelse-med-en-ny-coronavirus-i-kina-seneste-nyt</a>	
<b>Estonia</b>	<b>Ministry of Social Affairs</b> <a href="https://www.kriis.ee/et">https://www.kriis.ee/et</a>	<b>General information on coronavirus</b> 1247 or 00372 600 1247  <b>General information on health</b> 1220 or 00372 634 6630
	<a href="https://www.terviseamet.ee/en/covid19">https://www.terviseamet.ee/en/covid19</a>	
<b>Finland</b>	<a href="https://valtioneuvosto.fi/en/information-on-coronavirus">https://valtioneuvosto.fi/en/information-on-coronavirus</a>	00358 295 535 535

	<a href="https://thl.fi/en/web/infectious-diseases-and-vaccinations/what-s-new/coronavirus-covid-19-latest-updates">https://thl.fi/en/web/infectious-diseases-and-vaccinations/what-s-new/coronavirus-covid-19-latest-updates</a>	
	<a href="https://thl.fi/en/web/infectious-diseases-and-vaccinations/what-s-new/coronavirus-covid-19-latest-updates/travel-and-the-coronavirus-pandemic">https://thl.fi/en/web/infectious-diseases-and-vaccinations/what-s-new/coronavirus-covid-19-latest-updates/travel-and-the-coronavirus-pandemic</a>	
<b>France</b>	<b>Government of France</b> <a href="https://www.gouvernement.fr/info-coronavirus">https://www.gouvernement.fr/info-coronavirus</a>	0033 800 130 000
	<b>National Public Health Institute</b> <a href="https://www.santepubliquefrance.fr/">https://www.santepubliquefrance.fr/</a>	
<b>Germany</b>	<b>Federal Ministry of Health</b> <a href="https://www.zusammengengencorona.de/informieren/">https://www.zusammengengencorona.de/informieren/</a>	0049 30 346 465 100
	<b>National Public Health Institute (Robert Koch Institut)</b> <a href="https://www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/nCoV.html">https://www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/nCoV.html</a>	
	<b>Ministry of Foreign Affairs</b> <a href="https://www.auswaertiges-amt.de/de/ReiseUndSicherheit/reise-und-sicherheitshinweise">https://www.auswaertiges-amt.de/de/ReiseUndSicherheit/reise-und-sicherheitshinweise</a>	
	<b>Independent advice for patients</b>	0049 0800 011 77 22
	<b>Advice service for deaf and hearing-impaired people</b> <a href="mailto:info.deaf@bmg.bund.de">info.deaf@bmg.bund.de</a> <a href="mailto:info.gehoerlos@bmg.bund.de">info.gehoerlos@bmg.bund.de</a> <b>Information in sign language</b> <a href="https://www.gebaerdentelefon.de/bmg">https://www.gebaerdentelefon.de/bmg</a>	Fax: 0049 030 / 340 60 66 – 07
<b>Greece</b>	<b>National Public Health Institute</b> <a href="https://eody.gov.gr/">https://eody.gov.gr/</a>	0030 210 521 2054
<b>Hungary</b>	<b>Government of Hungary</b> <a href="https://koronavirus.gov.hu/virusrol">https://koronavirus.gov.hu/virusrol</a>	0036 6 80 277 455; 0036 6 80 277 456
	<b>National Public Health Institute</b> <a href="https://www.nnk.gov.hu/index.php/aktualitasok/437-tajekoztato-az-uj-koronavirusrol">https://www.nnk.gov.hu/index.php/aktualitasok/437-tajekoztato-az-uj-koronavirusrol</a>	
	<b>Information on travelling abroad</b> <a href="https://konzuliszolgalat.kormany.hu/utazasi-tanacs">https://konzuliszolgalat.kormany.hu/utazasi-tanacs</a>	

<b>Iceland</b>	<b>Directorate of Health</b> <a href="https://www.landlaeknir.is/koronaveira/thad-sem-thu-tharft-ad-vita/">https://www.landlaeknir.is/koronaveira/thad-sem-thu-tharft-ad-vita/</a>	1700 (local calls) 00354 544 4113 (calls from abroad)
	<a href="https://www.covid.is/english">https://www.covid.is/english</a>	
<b>Ireland</b>	<b>Health Protection Surveillance Centre</b> <a href="https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/">https://www.hpsc.ie/a-z/respiratory/coronavirus/novelcoronavirus/</a>	00353 1850 24 1850*
	<b>Information for citizens</b> <a href="https://www.citizensinformation.ie/en/">https://www.citizensinformation.ie/en/</a>	00353 0761074000
	<b>Ministry of Foreign Affairs</b> <a href="https://www.dfa.ie/travel/travel-advice/coronavirus/">https://www.dfa.ie/travel/travel-advice/coronavirus/</a>	
<b>Italy</b>	<b>Ministry of Health</b> <a href="http://www.salute.gov.it/portale/nuovocoronavirus/homeNuovoCoronavirus.jsp">http://www.salute.gov.it/portale/nuovocoronavirus/homeNuovoCoronavirus.jsp</a>	0039 1500
	<a href="http://www.protezionecivile.gov.it/attivita-rischi/rischio-sanitario/emergenze/coronavirus">http://www.protezionecivile.gov.it/attivita-rischi/rischio-sanitario/emergenze/coronavirus</a>	
<b>Latvia</b>	<b>Latvian Centre for Disease Prevention and Control</b> <a href="https://www.spkc.gov.lv/lv/valstusaslimestibas-raditaji-ar-covid-19-0">https://www.spkc.gov.lv/lv/valstusaslimestibas-raditaji-ar-covid-19-0</a>	371 1188 (local calls)
	<b>Latvian Government website</b> <a href="https://www.mk.gov.lv/en/aktualitates/state-emergency-be-declared-latvia-9-november">https://www.mk.gov.lv/en/aktualitates/state-emergency-be-declared-latvia-9-november</a>	
<b>Liechtenstein</b>	<b>Government of Liechtenstein</b> <a href="https://www.regierung.li/coronavirus">https://www.regierung.li/coronavirus</a>	
	<a href="https://hebensorg.li/">https://hebensorg.li/</a>	
<b>Lithuania</b>	<b>National Public Health Centre</b> <a href="https://npsc.lrv.lt/lt/naujienos/dazniausiai-uzduodami-klausimai-apie-koronavirusakinijoje">https://npsc.lrv.lt/lt/naujienos/dazniausiai-uzduodami-klausimai-apie-koronavirusakinijoje</a>	00370 618 799 84
	<b>National government contact list</b> <a href="https://lrv.lt/en/relevant-information/contact-us/who-to-contact-if">https://lrv.lt/en/relevant-information/contact-us/who-to-contact-if</a>	
<b>Luxembourg</b>	<b>Government of Luxembourg</b> <a href="https://covid19.public.lu/en.html">https://covid19.public.lu/en.html</a>	00352 247 65533 (08.00 to 18.00 on weekdays, 10.00 to 18.00 at weekends)
	<b>Travel advice</b> <a href="https://covid19.public.lu/en/travellers.html">https://covid19.public.lu/en/travellers.html</a>	

Malta	<b>Ministry of Health</b> <a href="https://deputyprimeminister.gov.mt/en/health-promotion/covid-19/Pages/landing-page.aspx">https://deputyprimeminister.gov.mt/en/health-promotion/covid-19/Pages/landing-page.aspx</a>	00356 21324086
	<b>Contact points</b> <a href="https://deputyprimeminister.gov.mt/en/Pages/Contact-Us.aspx">https://deputyprimeminister.gov.mt/en/Pages/Contact-Us.aspx</a>	
Netherlands	<b>National Institute for Public Health and the Environment</b> <a href="https://www.rivm.nl/coronavirus-covid-19/actueel">https://www.rivm.nl/coronavirus-covid-19/actueel</a>	
	<b>Government of the Netherlands</b> <a href="https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19">https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19</a>	0800 1351 (local calls) Calls from abroad: 0031 20 205 1351 (between 08.00 and 20.00)
	<b>Travel advice</b> <a href="https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19/reizen-en-op-vakantie-gaan">https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19/reizen-en-op-vakantie-gaan</a>	
Norway	<b>National Public Health Institute</b> <a href="https://www.fhi.no/en/id/infectious-diseases/coronavirus/">https://www.fhi.no/en/id/infectious-diseases/coronavirus/</a>	0047 81 55 50 15
	<b>Directorate of Immigration</b> <a href="https://www.udi.no/en/about-the-corona-situation/eueaa-national-or-family-member/#link-18176">https://www.udi.no/en/about-the-corona-situation/eueaa-national-or-family-member/#link-18176</a>	
Poland	<b>Government of Poland</b> <a href="https://www.gov.pl/web/zdrowie/co-musisz-wiedziec-o-koronawirusie">https://www.gov.pl/web/zdrowie/co-musisz-wiedziec-o-koronawirusie</a>	800 190 590
	<a href="http://www.gov.pl/web/koronawirus">www.gov.pl/web/koronawirus</a>	
Portugal	<b>Ministry of Health</b> <a href="https://covid19.min-saude.pt/">https://covid19.min-saude.pt/</a>	
	<a href="https://www.sns24.gov.pt/">https://www.sns24.gov.pt/</a>	00351 808 24 24 24
Romania	<b>Ministry of Health</b> <a href="http://www.ms.ro/">http://www.ms.ro/</a>	0040 800 800 358
Slovakia	<b>Public Health Authority</b> <a href="http://www.uvzsr.sk/index.php?option=com_content&amp;view=category&amp;layout=blog&amp;id=250&amp;Itemid=153">http://www.uvzsr.sk/index.php?option=com_content&amp;view=category&amp;layout=blog&amp;id=250&amp;Itemid=153</a>	00421 917 222 682
	<b>Contact points</b> <a href="https://korona.gov.sk/">https://korona.gov.sk/</a>	

<b>Slovenia</b>	<b>Slovenian police</b> <a href="https://www.policija.si/eng/newsroom/news-archive/103470-crossing-the-state-border-during-the-coronavirus-epidemic">https://www.policija.si/eng/newsroom/news-archive/103470-crossing-the-state-border-during-the-coronavirus-epidemic</a>	00 386 (0) 1 514 70 01 (7 days a week – from 08.00 to 16.00)
	<b>National Institute of Public Health</b> <a href="https://www.nijz.si/en">https://www.nijz.si/en</a>	
	<b>Government of Slovenia</b> <a href="https://www.gov.si teme/koronavirus/">https://www.gov.si teme/koronavirus/</a>	
<b>Spain</b>	<b>Ministry of Health</b> <a href="https://www.mscbs.gob.es/en/profesionales/saludPublica/ccayes/alertasActual/nCov-China/home.htm">https://www.mscbs.gob.es/en/profesionales/saludPublica/ccayes/alertasActual/nCov-China/home.htm</a>	
	<b>List of regional contact numbers</b> <a href="https://www.mscbs.gob.es/profesionales/saludPublica/ccayes/alertasActual/nCov/telefonos.htm#:~:text=En%20caso%20de%20urgencia%20sanitaria,Ministerio%20de%20Sanidad.&amp;text=Tel%C3%A9fonos%3A,901%20400%20100">https://www.mscbs.gob.es/profesionales/saludPublica/ccayes/alertasActual/nCov/telefonos.htm#:~:text=En%20caso%20de%20urgencia%20sanitaria,Ministerio%20de%20Sanidad.&amp;text=Tel%C3%A9fonos%3A,901%20400%20100</a>	
<b>Sweden</b>	<b>National Public Health Institute</b> <a href="https://www.folkhalsomyndigheten.se/the-public-health-agency-of-sweden/communicable-disease-control/covid-19/">https://www.folkhalsomyndigheten.se/the-public-health-agency-of-sweden/communicable-disease-control/covid-19/</a>	0046 10 205 20 00
<b>Switzerland</b>	<b>Federal Office of Public Health</b> <a href="https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov.html">https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov.html</a>	0041 58 463 00 00 (from 06.00 to 23.00)  Telephone number for people travelling to Switzerland: 0041 58 464 44 88 (from 06.00 to 23.00)
<b>United Kingdom</b>	<b>Government of the United Kingdom</b> <a href="https://www.gov.uk/coronavirus">https://www.gov.uk/coronavirus</a>	111
	<b>Travel advice</b> <a href="https://www.gov.uk/guidance/coronavirus-covid-19-travel-corridors">https://www.gov.uk/guidance/coronavirus-covid-19-travel-corridors</a>	
	<b>Help and support</b> <a href="https://www.gov.uk/find-coronavirus-support">https://www.gov.uk/find-coronavirus-support</a>	
<b>OTHERS</b>	<b>European Commission</b> <a href="https://ec.europa.eu/info/live-work-travel-eu/health/coronavirus-response_en">https://ec.europa.eu/info/live-work-travel-eu/health/coronavirus-response_en</a>	
	<b>European Centre for Disease Prevention and Control</b> <a href="https://www.ecdc.europa.eu/en/geographical-distribution-2019-ncov-cases">https://www.ecdc.europa.eu/en/geographical-distribution-2019-ncov-cases</a>	