

Dear AIACE-members,

At this moment COVID-19 makes us go through difficult times and makes us adapt to a very special way of living. We certainly hope that you and your family are doing fine.

With regards to the insurances negotiated by the AIACE – and more particularly the accident insurance, Cigna does the utmost to keep the processing of the questions, communications and files at the best level, even during these unprecedented conditions.

For that reason and due to the telework, we kindly ask you to send as many communications as possible by e-mail. This allows us not only to receive your requests faster but also to process them in a more efficient way.

For this purpose, we hereby send you the contact details to use for the accident insurance:

- 1) **For your accident file:** benefits@cigna.com indicating as reference “AIACE accident insurance – Policy 719.757.143” and the reference number of your personal file if you have it.
- 2) **For all changes to your contract, beneficiaries or questions with regards to the premium:** info@eurprivileges.com indicating as reference “AIACE accident insurance – Policy 719.757.143”

We thank you for your cooperation and your trust in Cigna. Take care !